

Minutes of P.P.G. meeting on 26.1.15 @ 2.30pm @ 32 Dudley Court

Sheila welcomed everyone present.

Present - Pat Hardy, Liz Jones, Sheila and Terry Breed, Christine and Dave Thompson, May Lakhani, Lynda Towart.

Apologies - Ian and Alison Coulton.

Minutes of last meeting - As this was an informal meeting held at Lynda's to discuss the "Winter Wonderland" stall no minutes were taken.

Financial report - Dave gave the financial report saying that £61 had been sent to CLASH which is a self help group associated with Arthritis and was raised at the Arthritis coffee morning. £40 was received from the surgery for membership to NAPP. £99.20 had been raised at the Winter Wonderland for PPG funds.

May Lakhani - May gave out copies of the PPG Patient Experience Survey results for 2014. Liz suggested that if a Survey is done this year we could target different times (Sat morning, physio days, anti-natal clinic and between 5pm and 6pm). We will know in April if a survey will be done. May told us that the Friends and Family Test had had 100% results for December. The appointments situation had improved slightly. There are still new patients registering from other local surgeries and as each patient takes 40 minutes to process this is taking up a lot of the staff's time. Some of these patients have more complex problems. The surgery have been doing Sat/Sun morning surgeries, to try to help the situation of less people going to A&E, during December, January and February. If this is a success then maybe next year will run from October - March.

There are illnesses at the moment may not need a doctor or nurse to see them and suggested treatments have been put on the web-site.

A new contract review is due at the end of January which will probably result in less money provided for the surgery. The CCG have set up a special committee to help with this.

May then went through the Standards Reporting Template and members of the committee gave ideas of what should be put down for the three Action Plan Priority areas. May then told us that the CQC will be visiting the surgery in June and may want to speak to someone from the PPG.

Events for 2015 - 1) Saturday April 25th at Sileby Community Centre 10am - 12noon a "Health and Well Being - Take Control" coffee morning. To have various stalls to help patients who may have problems. (stop smoking, alcohol problems, blood pressure, blood sugar test, stroke awareness and exercise/walking group). To ask surgery staff if they have any more ideas. Raffle run by Lynda. 2) Not to take part in Sileby Gala due to no one being available to man a stall. 3) Saturday October 3rd (same as April 25th)- "Winter Self Care" coffee morning. To link this in with a speaker from a mental health charity like MIND. and to give them a donation from profits made by the raffle. Also to promote the Flu "jab". 4) A.G.M in late October to be confirmed later. 5) Winter Wonderland - Friday December 4th. Tombola Stall?

A.O.B.- Christine to ring Mat Richardson to find out more about starting a walking group and maybe an exercise group at Dudley Court. Next meeting to be arranged for an evening, probably at the surgery, so that Ian and Alison can attend.

Meeting ended at 4.45pm